

## Quality Policy Statement

NSF Controls is committed to providing products and services to all our customers, which meet or exceed their expectations. We are motivated to attaining this objective because our security and growth as a business is dependent on customer confidence. Our strategy for attaining this objective is through:

- An appropriately documented and implemented Quality Management System, conforming to ISO9001 and other relevant standards.
- A commitment to invest effectively in all our employees, to ensure that they understand their role and accept responsibility for the quality of their own work.
- The application of good practice and active pursuit of continual improvement in every area, activity, or process within the company.
- Effective communication with our suppliers, customers, and other partners to improve all aspects of performance.

Signed.....  
Sarah Birch (Managing Director)

Date...4/9/2023...